



Frequently Asked Questions

Can any program join Quality First?

Programs need to be regulated by a monitoring agency, such as the Department of Health Services, the Department of Economic Security, tribal or military oversight bodies.

How does Quality First work?

Once selected, you'll meet your coach, who will walk you through the next steps, while learning more about your program. You and your coach will set goals to meet your program's needs, like training staff on early childhood practices and additional ways to help children learn. Then your coach will help you put a plan into action to meet those goals.

Does it cost anything to join Quality First?

It's a free program. In fact, Quality First offers financial support to make improvements to your learning environments or playground. There are other financial benefits as your program increases in quality that your coach can tell you more about.

How did Quality First receive extra funding?

The budget signed by Gov. Doug Ducey for state fiscal year 2022 includes \$74 million to increase the number of quality child care settings around Arizona. It will allow the First Things First signature program, [Quality First](#), to expand by up to 800 providers over the next three years.

Have more questions?

Please contact the Quality First team at 602-771-5000 or qualityfirst@firstthingsfirst.org.